

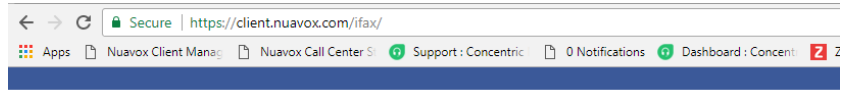
STANDARD OPERATING PROCEDURE (SOP)

**Voice over Internet Protocol (VoIP)**

Optimizing business processes through modern communication tools.

**.IFAX**

1. Go to nuavox iFax portal - <https://client.nuavox.com/ifax/>



:: nuavox iFax ::

nuavox<sup>CM</sup>

Enter your username and password to access the fax interface.

[Lost your Password?](#)

username

shtech

password

\*\*\*\*\*

Login

2. Key in username and password provided by administrator.
3. You will reach the inbox upon login and access to all the incoming fax.
4. To fax out, you may go to **SEND FAX** on the top menu, key in the number for e.g. 0376102010, choose file that you would like to fax out and click send.



<p><b>Cloud IP Telephony Services</b></p> <p>Zero Investment Feature Rich Highly Flexible</p>	<p><b>On-Premise IP-PABX System</b></p> <p>Zero License Cost Multi-Site High Availability</p>	<p><b>Cost Saving Gateway (SIP Trunking)</b></p> <p>Save up to 90% Scalable Lines High Quality</p>
<p><b>Computer Telephony Integration</b></p> <p>CRM, ERP, PMS Custom Solutions Payment Gateway</p>	<p><b>Contact Center Solution</b></p> <p>Inbound ACD Omni-Channel Outbound Dialers</p>	<p><b>Global Reachability (Int'l DID)</b></p> <p>14 Local States 70 Countries Quick Setup</p>

